



TROUBLESHOOTING WIFI ON YOUR LAPTOP

Having trouble connecting to Microsoft Teams or another app you need for class? It is more than likely a WIFI issue and here is how you correct it.

1. If you are logged in to the computer please log out.
2. In the bottom right hand corner of the log-in screen you will find the WIFI icon which looks like this.



3. Click on the icon and connect it to your home WIFI.

You can now log in and your laptop will be connected and ready to use for another *exciting day of virtual learning.*

If you still cannot log on please email:
parentportal@yonkerspublicschools.org

For any other issues please email:
helpdesk@yonkerspublicschools.org